

How Safe is Your Data?

DVMAX Safe Data Program

Who is responsible for performing and verifying your daily backups? Data backups and data integrity are critical components to any mission critical application. DVMAX Veterinary Practice Management Software is your mission critical application that runs your business. Many of our users rely on DVMAX for a completely paperless office and the trend toward the paperless clinic is only gaining momentum. Ensuring that your data is backed up, good, and recoverable from a disaster is critical to your business. The DVMAX Safe Data program has been redesigned to answer these questions and more! DVMAX Safe Data program also provides the security to find and fix errors BEFORE they occur. Our Data Integrity feature ensures that your data will work appropriately and securely. Please contact Jean Sell, our inside sales representative at 1 800 877 9221 x3923.



Safe Data



DVMAX[®]
PRACTICE

DVMAX Safe Data Program

Daily Monitoring

- We will provide a service that checks the DVMAX Backup to insure that the backup was performed correctly.
- If back up is not done correctly a technician from SSI will remotely log in and perform the backup. This will be done the morning following the back up failure.

Disaster Recovery

- Disaster Recovery Service: Download, restore, and activate current server or new/temporary server in the event of catastrophic failure.

Data Integrity

- A full diagnostic check on your datafile which includes checks for any errors, problems, or other irregularities found in your data file will be performed twice a year. Data integrity errors which routinely occur in ANY software application can cause problems even in DVMAX. Often they are manifested in the form of slower system performance, inconsistent crashing, and other generally bothersome errors that can be eliminated if the data is checked by this service. By using an array of tools the SSI technician can detect, fix, and or prevent errors that are either currently present or would become present shortly.





Remote Upgrades

- A SSI Technician will perform an upgrade to your DVMAX system remotely so that you will not need to dedicate resources to perform this task.

Data Upload

- Monthly: Upload data once a month to a secure site where SSI will maintain and protect the data.
- Weekly: Upload data once a week to a secure site where SSI will maintain and protect the data.
- Daily: Upload data once a day to a secure site where SSI will maintain and protect the data.

DVMAX Safe Data Packages

-  Safe Data Platinum
 - Daily Monitoring • Data Integrity Checks • Disaster Recovery • Daily Upload • Remote Upgrades
-  Safe Data Gold
 - Daily Monitoring • Data Integrity Checks • Disaster Recovery • Weekly Upload • Remote Upgrades
-  Safe Data Silver
 - Daily Monitoring • Data Integrity Checks • Disaster Recovery • Monthly Upload • Remote Upgrades
-  Safe Data Bronze
 - Daily Monitoring • Data Integrity Checks • Disaster Recovery • Remote Upgrades



Safe Data



DVMAX[®]
PRACTICE